

February Food Report for Residents Council – February 16, 2018.

The Food Committee met at the end of January and came up with the following hits and misses.

HITS:

1. Thanks for the soft brown sugar – After 3 complaints it was taken care of.
2. Yesterday (1-10) and the day before the main course and the vegetables were served hot – Thank You.
3. Hope it portends things to come. Last night's steak was served as ordered – it was tender and I enjoyed having it and the potatoes instead of rice which was a good start to the New Year
4. A wonderful meal – the steak was totally awesome.
5. Hodo provided excellent service – dinner in 45 minutes – refreshing change.
6. Superb menu prepared to the highest point – outstanding Roast Beef, fried potatoes, and green beans were excellent – a real treat – let us do it again.

Good Servers Names.

1. Thanks again for providing excellent service and food for my family of six. Isaiah took the orders and provided all hot food in short order.
2. Isaiah is such an asset to this establishment.
3. Nice to have a server with a smile – she did a good job. ELENA.
4. Timisher is the best waitress we have! Kudos to her.
5. Thank you Alex – she does such a great job and is so efficient with a full dining room two after waiters she came to our rescue after waiting 45 minutes – thank you Alex.
6. Food Service was excellent – Elena is a great server. Food seems to be better quality than other times
7. And Hodo received many compliments for her service – great speed and smiles.
8. Thank you for your fast service in the mornings LUIS – it is appreciated.

During the meeting we held on Wednesday, January 24th, we discussed many topics which included salads – be sure to include a clean fork with the salad and make sure there are no brown edges on the lettuce.

When the server is told how the resident wants his or her meat prepared be sure the cooks get the message.

Serve all condiments requested at the same time the ordered plate is served. Also, turn over your requested food ticket to see if the order is correct so the server does not need to run back and forth and get other items, that you forgot to tell the server to bring,

We also discussed having a special date where the newer members can have a tour of the kitchen and they can see just how long it takes to cook that egg or eggs that you are enjoying in the morning, plus all of the other meals that you order. We will keep you posted on the date or dates we have selected.